

**From:** Justin Bush  
**To:** Microsoft ATR  
**Date:** 12/6/01 9:48pm  
**Subject:** Monopoly

Maybe I am not completely clear on the monopoly issue here, but it seems to me that there is no such issue at hand. You should know that I do not solely use Microsoft products. I use many companies products on Microsoft Windows, but I also use many companies products on Red Hat and Mandrake Linux. So, I have used and still do use other operating systems other than Windows.

Microsoft does put out incredible products. And, Windows is, in my opinion, the best operating system available. To say that they have a monopoly because they sell more of their operating system than competitors is ridiculous. They sell more, because the majority of people want it. It is very user-friendly, and that is what most people want. I mean, why not...would you rather get a can of pop that tastes great and just requires that you pull a tab up to open it, or would you take the can of pop that isn't so great tasting and requires that you use a can opener to get it open? It's common sense.

And, as far as requiring that Microsoft Windows come standard with other companies products installed is outrageous too. I can't state which one sells more, but let's say for instance that Pepsi sells more per year than Coke does. Does this mean that Pepsi has a monopoly and should be required to provide one can of Coke for every case it sells?

It's not like you don't have a choice either. Even if your computer purchase comes with Windows installed...you still have a choice. You are not required by law to use that operating system just because it was installed. If you don't like it, then remove it and install the operating system that you desire. If Linux ever get's close enough to compare to the user-friendliness that Windows has, then they will get more business. But until then, open source or not, Microsoft deserves what it gets...Money!

Justin Bush

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